

SharePointROI

Do you lack in-house SharePoint expertise to efficiently support day-to-day SharePoint questions, issues, and challenges? Softlanding is a long established leader in deploying and managing SharePoint solutions for a wide variety of private, public and government organizations. **SharePointROI** is a monthly, fixed-fee service offering that helps you get the most out of your SharePoint investment by enabling staff to be their most productive. Here are some key benefits:

- End-to-end SharePoint infrastructure and user support
- On-premise and cloud (Office 365) compatible
- Unlimited user support
- SharePoint platform monitoring and proactive maintenance
- No hiring headaches for SharePoint expertise
- Increase user adoption of your SharePoint platform

The core of our SharePoint Managed Services offering is composed of the following components:

Technical Account Management - you are assigned a dedicated go-to SharePoint expert for issues, questions, and escalations. This individual also works with you via proactive strategic planning engagements to ensure you are getting the most out of your SharePoint investment.

SharePoint Infrastructure Support and Monitoring - your SharePoint environment is always looked after 24x7 as we perform SharePoint farm, server, application monitoring, and support of your mission critical SharePoint infrastructure.

SharePoint User Support - you have access to unlimited SharePoint user support during standard business hours. Everything from basic how-to questions to technical troubleshooting is covered under the umbrella of our SharePointROI offering.



About Softlanding

Softlanding helps organizations be their best by providing technology services and solutions that make them more productive.

For more info,
Please Contact:

Martin Evers
mevers@softlanding.ca
(604) 697-6756

www.softlanding.ca